

ANTI-SOCIAL BEHAVIOUR



FIRST PRINCIPLE

norfolk.police.uk/firstprinciple
suffolk.police.uk/firstprinciple

Top Tips

Don't try and intervene if you think there is any risk to Yourself

Try and be accurate and concise when reporting Anti-Social Behaviour (ASB)

Speak to your local Councillor in the first instance

Keep a log

PREVENT CRIME

PROTECT COMMUNITIES



NORFOLK
CONSTABULARY
Our Priority is You



SUFFOLK
CONSTABULARY



Anti-Social behaviour (ASB) covers many types of actions from low-level persistent nuisance to serious public disturbance

What is Anti-Social Behaviour?

It is behaviour that:

- is capable of causing nuisance and annoyance
- is likely to cause harassment, alarm or distress
- creates significant and persistent problems in a neighbourhood
- leaves communities intimidated and afraid.

Examples of such behaviour would include:

- noise
- harassment
- vandalism
- graffiti and fly tipping
- nuisance neighbours
- street drinking
- intimidation and threats
- violence
- hate behaviour that targets members of identified groups because of their perceived differences.

What will we do?

If ASB is affecting you or your family we will listen to you and treat the problem seriously. We will involve other agencies, where necessary, to act to permanently address the problem, prevent it happening again and report back to you about what we have done.

What can you do?

Discuss any issues with your local councillor, who can act on your behalf to raise concerns with the council and other organisations.

How do I report ASB?

- Contact Norfolk or Suffolk Police by calling 101.
- Contact your local District Council.
- Social housing tenants can report the problem to their Housing Officer.

In an emergency always call the police on 999.

Community Trigger

If you think your case has not been dealt with in the way you wanted, please raise your concerns with the agency you reported the matter to. They will take your concerns seriously, and try to ensure your needs are met.

If this fails, you may wish to instigate a formal Community Trigger for an anti-social behaviour case review.

The Community Trigger gives victims the right to require action is taken where an ongoing anti-social behaviour problem has not been addressed. This asks agencies such as the local council, police and housing providers to review collectively how they have responded, by conducting an anti-social behaviour case review.

Nuisance Log Sheets

It is useful if you can keep a log of the ASB you are experiencing.

The following guidance and template should help you with this.

- A written log of each incident is the best way to show evidence of ASB. This can be used to fully assess the impact of the activity, or as powerful evidence in court.
- Use the diary to record what you see or hear. Please do not add statements from other witnesses – they must keep their own diary.
- Fill in the diary as soon as possible after witnessing an incident, so that it is fresh in your mind.
- Use as much detail as possible. This includes a word-for-word account of anything that is said, such as swear words.
- It is important that you include your feeling and how the incident has impacted on your normal life – for example if it has made you feel scared or depressed, stopped you sleeping, made you fear for your children or stop them playing out in the street, or you feel are more affected because of age or ill health.
- If you don't know the actual location, describe it in as much detail as possible, e.g. 'near the supermarket on x road.'
- Try to identify people involved on each occasion. If you don't know the name of people but can describe them or their clothing, or know their nickname, put that down.
- If there were any other witnesses include their name and address if you know it.
- Further copies are available from the Norfolk and Suffolk Police website.

Complainant's Name & Address:				Subjects' Name & Address: <i>(if known)</i>			
Incident No.	Date	Type of Anti-Social Behaviour	Time Started	Time Finished	Effect of Anti-Social Behaviour		
<i>Example</i>	<i>1 Jun 2015</i>	<i>Nuisance noise, shouting, screaming and banging.</i>	<i>23:10pm</i>	<i>1:20am</i>	<i>Woke me up. Unable to get back to sleep.</i>		
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First Principle: Related links

Check out all of our Crime Prevention information using the following links or by using the QR code to take you to the First Principle Pages Alternatively go to our website at <https://www.suffolk.police.uk/> and look in the 1st Principle A-Z of Crime Prevention.

Allotment Security
Anti-Social Behaviour
ATM Security
Beach Hut Security
Boat Security
Building Site Security
Business Security
Caravan Security
Caravan Storage
Card Security
Catalytic Converters
Church Security
Cold Callers
Commercial CCTV
Counterfeit Banknotes
County Lines Advice
for Landlords
Cyber Crime
Cycle Security
Dangerous Dogs
Dog Fouling
Dog Theft
Domestic CCTV
Domestic Violence
Farm Security
Fraud Prevention
Grooming
Hate Crime

Heating Oil
Home Improvements
Home Security
Home Security for
Tenants
Horses and Stables
Keyless Vehicles
Key Safe Security
Lock Snapping
Mopeds and Scooters
Motorcycle Security
Neighbour Disputes
Occupiers Liability
Personal Security
Power Tool Security
Products Brochure
Rural Crime
Security Alarms
Sheds and Garages
Social Media
Social Media for
Parents
Suspicious Behaviour
Shoplifting
Taxi Driver Safety
Vehicle Security
Windows and Doors



Other Links you might find helpful

Ask the Police
Secured by Design
Sold Secure

Crimestoppers
0800 555 111

Victim Care
0300 303 3705